



The Learning Portal is accessed via the Canvas web-based learning system.



A WebEx Conference is the method by which your lecturer will schedule online meetings with you and your class.

Please check your system to make sure it meets the minimum requirements. Below are the minimum system requirements you will need to successfully access Canvas as well as start and run a WebEx conference.

STEP 1

Internet Speed

Check your internet speed at www.speedtest.net

Minimum requirement:

1.5Mbps

for Send

1Mbps

for Upload

STEP 3

Browser



Any of the browsers below are suitable

- Firefox, latest 32-bit version – PC and Mac (**STRONGLY RECOMMENDED**)
- Google Chrome 32-bit (Version 46) Windows
- Google Chrome 32-bit (Version 38) Mac
- Safari 7,8,9
- Internet Explorer and Microsoft Edge are not recommended.

Use this site to check your browser version: www.whatismybrowser.com

STEP 2

Operating System



Desktops and laptops

Check your computer operating system – www.whatsmyos.com

PC or laptop:
Windows Vista and above (7,10)

Apple iMac, Macbook Air/Pro, Mac Mini:
OSX 10.7 (Lion) and above

Mobile devices

Android Tablets/Smartphones with Android OS2.3 and above – Install WebEx Meetings App from Google Play Store (free download)

Apple iPhone/iPad with iOS8 and above

Install WebEx Meetings App from the App Store (free download)



STEP 4

Speaker and microphone

If your device doesn't have a built-in speaker and microphone, any compatible external speakers, microphone or headset will be sufficient.

Earphones with built-in microphone (such as Apple Earpods) are fine.

STEP 5

Webcam

If your device doesn't have a built-in camera, any compatible external webcams are suitable. Many of the Logitech HD Webcam and Microsoft LifeCam range have been tested by Webex and are suitable.



Not sure?

Please contact the College's IT Support team as soon as possible. We can arrange a trial run or provide further guidance to you to resolve any questions or problems

Please call: 02 9965 7071 or 1300 856 112 or Email: itsupport@collaw.edu.au